



Rhino Security and Armed Response

New Client Details:

Option A: Home Alarm Monitoring

Name:	Title:
Surname:	Initial:
ID Number:	Email Address:

Option B: Business Alarm Monitoring

Trading As:	Registration:
VAT:	
Opening time:	Closing time:

Addresses:

Physical Address:	Postal Address:

Contact Numbers:

Primary User	Name:	Number:
Secondary User	Name:	Number:
Extra 1	Name:	Number:
Extra 2	Name:	Number:
Emergency/Next of kin	Name:	Number

Reaction Information:

<u>Fence type:</u>
<u>Dog sizes and temperament:</u>
<u>Cleaning services:</u> Yes / No
If yes, days on which cleaner is on site:
Name of cleaner:
<u>Remote Provided:</u> Yes / No
<u>Keys Provided:</u> Yes / No
<u>Medical illnesses to be noted:</u>

Challenge and duress codes:

Pass code for when situation is not threatening:	
Duress/help code word for threatening situations:	

Challenge and duress codes are used when the client uses the panic button for controlroom to confirm if the client is under immediate threat or if the panic was false.

After completion please mail to rhino.info1@gmail.com for alarm monitoring activation

Written Mandate
Debit order agreement



Tel: +27 (0)66 257 5424

rhino.fin2@gmail.com

Hobson Straat 5, Kuruman, Kuruman, 8460

Reg. No: 2013/184224/07

A. Authority

PERSONAL / LEGAL ENTITY INFORMATION					
Individual / Legal Entity Name					
Entity Type if Legal Entity					
ID no. / Legal Entity Registration no. [*1]					
Address					
Contact telephone number		Fax #			
E-Mail Address					
OTP Cellphone number [*2]					
BANK ACCOUNT INFORMATION [*3]					
Account Name					
Bank					
Account number					
Branch (if available)		Branch Code			
Type of Account	Current (Cheque)		Savings		Transmission
Preferred collection day(s) of the month					
First debit to be presented on					
AMOUNT	Fixed Amount of				
	OR	Variable amount to the maximum of			
Annual increase % or amount applicable	10%				
Date of first increase applicable	01 July 2025				
BENEFICIARY					
To	Rhino Security And Armed Response				
Registered Abbreviated Name [*4]	RHINOSEC				
Beneficiary's Address	Hobson Straat 5, Kuruman, Kuruman, 8460				

This signed Authority and Mandate refers to our contract dated _____ ("the Agreement").

I/We hereby authorize RHINO SECURITY AND ARMED RESPONSE to issue and deliver payment instructions to your Banker for collection against my/our above-mentioned account at my/our above-mentioned Bank (or any other bank or branch to which I/we may transfer my/our account) on condition that the sum of such payment instructions will never exceed my/our obligations as agreed to in the Agreement and commencing on the date of first debit order as mentioned above and continuing until this Authority and Mandate is terminated by me/us by giving you notice in writing of not less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address as indicated above. The individual payment instructions so authorized to be issued must be issued and delivered as follows, monthly, bi-monthly, three monthly, six monthly, annually, weekly, bi-weekly (delete that which is not applicable).

In the event that the payment day falls on a Sunday, or recognized South African public holiday, the payment day will automatically be the very next ordinary business day.

Representation on failure (pick one)

I/we authorize representation in the event that there are insufficient funds in the nominated account to meet with the obligation of this agreement. An unpaid debit order necessitates representation at my/our bank for payment which will be no more than ___day(s) after the initial failed. Should this payment fail, I/we will make an arrangement for payment.

I/we do not authorize representation in the event that there are insufficient funds in the nominated account to meet with the obligation of this agreement. I/we will make an arrangement for payment.

I/We understand that the withdrawals hereby authorized will be processed through a computerized system provided by the South African Banks. I also understand that details of each withdrawal will be printed on my bank statement. Such must contain a number, which must be included in the said payment instruction and if provided to me should enable me to identify the Agreement. This number appears in Section E of this agreement.

B. Mandate

I/We acknowledge that all payment instructions issued by you shall be treated by my/our abovementioned Bank as if the instructions have been issued by me/us personally. I have received the authority by my other Directors and Shareholders to sign this agreement on behalf of the company.

C. Cancellation

I/We agree that although this Authority and Mandate may be cancelled by me/us, such cancellation will not cancel the Agreement. I/We shall not be entitled to any refund of amounts which you have withdrawn while this Authority was in force, if such amounts were legally owing to you.

D. Assignment

I/We acknowledge that this Authority may be ceded or assigned to a third party if the Agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

E. Reference Number [*4] : RHINOSEC

Signed at _____ on this _____ day of _____

(Signature) (Assisted by Rhino Security And Armed Response representative)
Full Name: _____ Full Name: _____

Footnotes: (please initial to indicate that you have read and understood these footnotes)

- [*1] Where this mandate apply to a Legal Entity with more than one director / member please ensure that all parties involved sign or alternatively attach a Company Resolution to this mandate that reflects the granted authorization of the signatory.
- [*2] Depending on legal requirements an SMS may be send to this number for OPT-in purposes. Unless the sms is accepted by the recipient the debit order will not activate.
- [*3] Banking details may be changed at a later stage if so required. A proof of bank account will be required to action the request.
- [*4] This reference is a short name assigned to Rhino Security And Armed Response and registered with the bank that will appear on your bank statement.

INITIAL:

Monitoring Fees



Alarm monitoring

Business alarm monitoring @ R613.50 per month

Business alarm monitoring per debit order @ R533.50 per month

Home alarm monitoring @ R487.03 per month

Home alarm monitoring per debit order @ R423.50 per month

Camera monitoring

Quotations done on request depending on camera system used

Radio Monitoring

Home and business radio monitoring @ R278.30 per month

Home and business radio monitoring per debit order @ R242.00 per month

- *All radio transmitters stay property of Rhino Security and armed response
- *Non payment for 30days will result in removal of radio device
- *All prices indicated are inclusive of VAT
- *No alarms will be monitored without the signed agreement on page 4